



NATIONAL HEALTH INSURANCE WITH THE PRIVATE SECTOR- THE KENYA EXPERIENCE

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Chief Executive Officer
National Hospital Insurance Fund



“When private and public sectors combine intellectual and other resources, more can be achieved”

Gro Harlem Brundtland

Our Mission

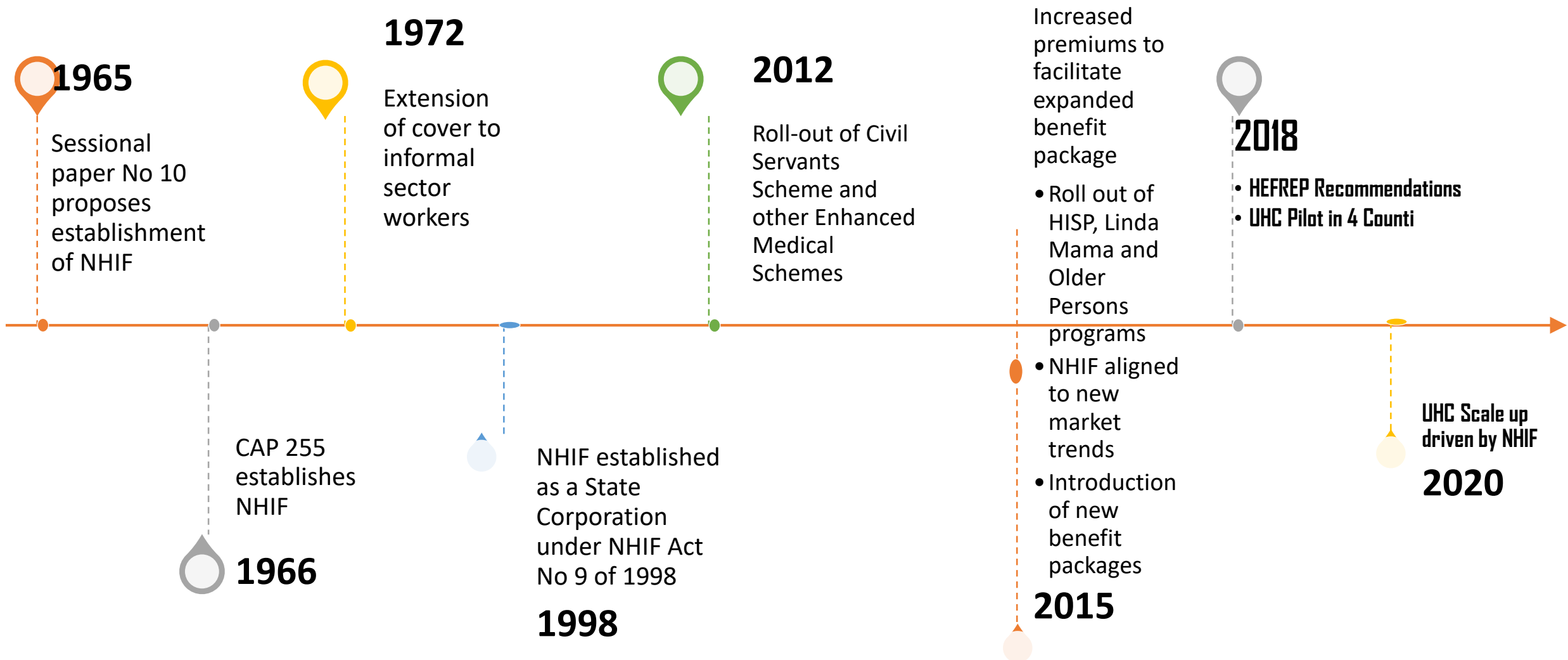
To contribute towards universal health coverage in the provision of affordable, accessible, sustainable and quality health insurance through strategic resource pooling and healthcare purchasing in collaboration with stakeholders.

Our Vision

A World class Universal Social Health Insurer

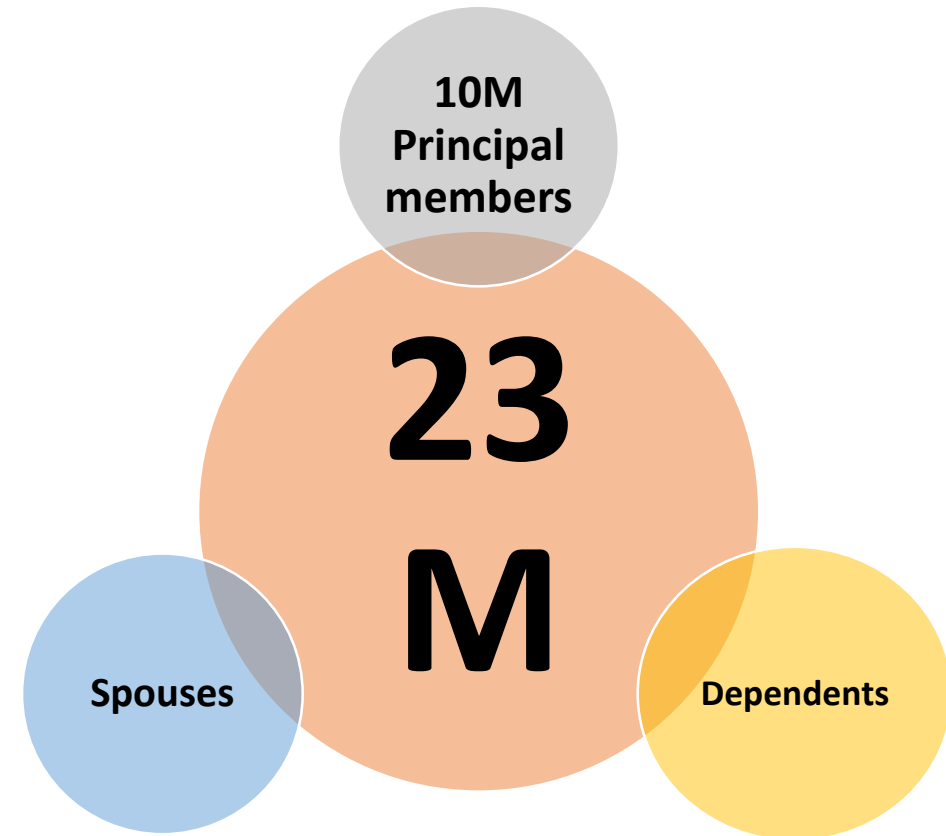


NHIF Journey Towards UHC



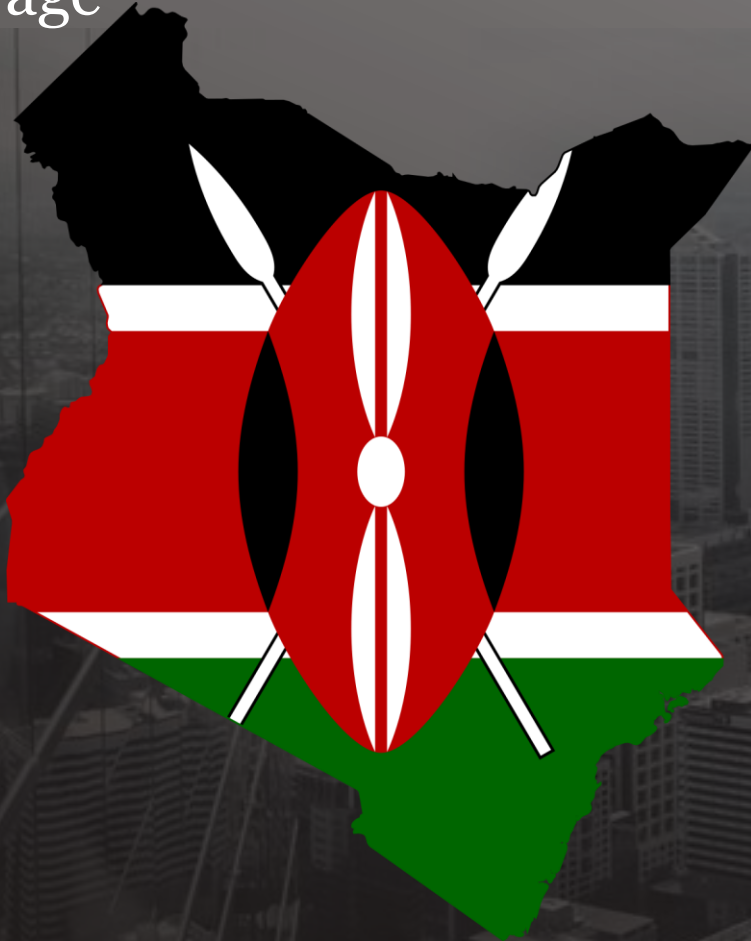
NHIF AT A GLANCE..

- ✓ NHIF is a State Corporation established under NHIF Act No 9 of 1998.
- ✓ It is 55 years old having been established in 1966 as a Department of the Ministry of Health to provide a contributory health Insurance.
- ✓ NHIF works to secure financial risk protection against the cost of healthcare services for all Kenyans through pooling of resources
- ✓ Contributions are from Formal Sector, Informal Sector and Sponsored members
- ✓ Current coverage is over 23 million Kenyans. Principal contributors are about 10.1 Million and the rest are dependants (spouses and children)



Access to NHIF Services

National Coverage



NHIF Service Network

156 points countrywide:

- 70 Branch offices
- 33 Satellite offices
- 53 Huduma Centres

Selfcare Platforms

- Mobile phone:
 - USSD *155#
 - My NHIF app
- NHIF website

Customer Experience Centre – 24hrs

- Toll free line; 0800 720 621
> 3,000 calls per day

HCP DISTRIBUTION

5,833 GoK

75%

314 Faith-Based

21%

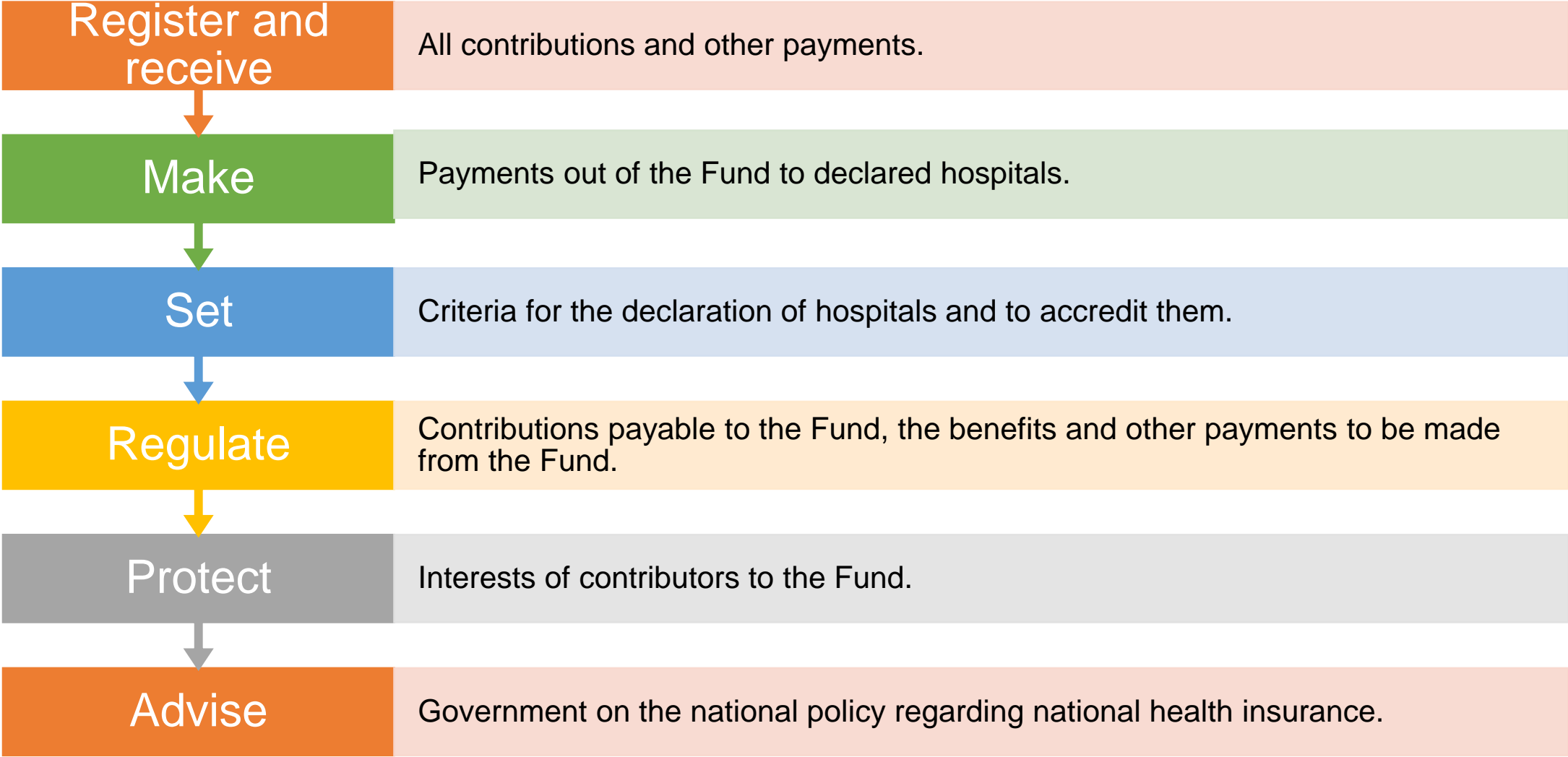
1,619 Private

4%

UHC Country Policy Objectives

Eliminate	Eliminate communicable conditions : to reduce the burden of communicable diseases, till they are not of major public health concern
Halt	Halt, and reverse the rising burden of non-communicable conditions : Implement strategies to address all identified NCDs in the country
Reduce	Reduce the burden of violence and injuries : including gender-based violence and road injuries
Provide	Provide essential health care : provide services that are affordable, equitable, accessible and responsive to client needs
Minimize	Minimize exposure to health risk factors : by strengthening the health promoting interventions which address risk factors to health
Strengthen	Strengthen collaboration with private and other sectors that have an impact on health : by adopting a 'Health in all Policies' approach

NHIF's Mandate



Kenya's
Experience :
NHIF &
Private
Sector
Compliment
ary Roles

Health Financing Policy Dialogue

Financial Subsidies

**Promoting access to quality
health care**

**Innovative solutions to promote
efficient service delivery**

Kenya's Experience

1. Health Financing Policy Dialogue

- Redefining the role of Private Sector towards UHC
- Collaborations to enhance Private Sector offerings regarding pricing of health services

2. Financial Subsidies

- Financial & Technical support targeting the poor
- Technical Support : Programmes Design & Implementation

Kenya's Experience.. Contd

3. Promoting access to quality health care

- Collaborations in infrastructure investments especially in underserved communities and advanced health technologies e.g., PET Scan
- Promoting development of quality standards in healthcare

4. Innovative solutions to promote efficient service delivery

- Financial services e.g., collection of members contributions
- Mobile money technologies for financial inclusion to increase coverage
- Customer relationship management systems e.g., e-claims

